

# The Coastal Federation

Bacton Primary, Mundesley Infant (SRB) and Junior Schools

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Dear Parents/Carers

## Roll out of new Parent App - Next Steps

Following the letter last week here are the next steps that will support the roll out of the new Parent App which will replace your existing Teachers2parents app that you have been using to book lunches and clubs.

**Lunch and Club bookings:** All lunch and club bookings for next week MUST be booked and paid for by close of business on Tuesday 25 May. We will be unable to make or take bookings after that date on School Money. If you have not booked a hot lunch you will need to bring in a packed lunch for your child, and your child will not be able to attend wrap around care that has not been pre booked.

**Outstanding debts** - you will be contacted this week to bring your account up to date. Please help us to help you by paying for the services you have already used. In the event you are having any difficulties ALWAYS call the office. We will be able to help you.

**Refunds** - if you are currently holding a credit balance this will be refunded to you.

The new app will be rolled out before half term. A full guide and instructions will be sent home prior to launch and will also be available on the web site.

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